



As you are probably well aware, last year, the Florida Supreme Court ended the moratorium on **electronic access to court documents** and outlined the security requirements for remotely accessing records online. In response to Fla. Admin. Order No. AOSC14-19 (May 23, 2014), my office immediately began working to provide customers improved electronic access to records. We expect to start testing the new system in July and hopefully have it fully functional in late summer/early fall.

Once it's completed, the new system will bring many improvements. The user experience will be friendlier and the system will be easier to navigate. Users will be able to search all court types through a single search, and all case types will display information identically. Additionally, user management functions will improve with the availability of automated password resets without the need to contact our office and easy-to-remember usernames.

One of the top priorities of my strategic plan is to enhance online access to services. I'm working as quickly as possible to make it available, while also taking great care to protect private information. I will continue to provide updates as we progress through this project. Thanks and have a wonderful spring.

- Stacy

OPERATION GREEN LIGHT / PASSPORT DAY

From **9 a.m. to 3 p.m., Saturday, April 18**, my office is open for a statewide initiative called **Operation Green Light**.

For **one day only**, customers have the chance to pay Polk County **traffic, criminal and dependency*** fines that have been sent to an outside collection agency without paying the collection fee, a **savings of up to 40 percent**. Once the fine is paid in full, customers can also have their driver's license reinstated.

Customers can pay by phone (863-534-5864) or at our Lakeland or Northeast offices. *Dependency fines must be paid in person.



This is an important opportunity that can result in substantial savings for many of our neighbors. Please share this information with your clients, employees, neighbors, etc. More information is available at www.polkcountyclerk.net/operationgreenlight.

In addition, both offices are also open for passport services. A separate service line will be available for passport customers.

INSPECTOR GENERAL EARNS ACCREDITATION

In February, my Department of Inspector earned its first accreditation by the Commission for Florida Law Enforcement Accreditation (CFA).

The Commission's independent assessment and accreditation is a highly prized recognition of professional excellence. Furthermore, it provides assurance to the community that the department has the highest level of credentials and that it operates by stringent standards.



This accreditation fulfills the part of my strategic plan dedicated to increasing transparency and accountability in county government. The Inspector General conducts independent audits of county government resources and court-appointed guardianship cases. Through its investigative powers, the department also establishes a mechanism for reporting and investigating fraud, waste, and abuse of county resources and guardianship assets.

View the Inspector General's audits and reports at www.polkcountyclerk.net/Report-Fraud/.

APRIL E-FILING WORKSHOPS



In April, my office is hosting two instructional E-Filing workshops to help users learn to navigate the state E-Filing portal and to address questions about the service.

E-Filing is now mandatory for all Florida attorneys. These workshops provide an opportunity for attorneys who aren't yet E-Filing to learn the process and become compliant with the state mandate.

E-Filing is also now available for court reporters, law enforcement, mediators, mental health professionals, process servers, and pro se filers.

Polk County Clerk



stacybutterfield@polk-county.net

PH: 863-534-4500

FAX: 863-534-4584

CELL: 863-661-4055